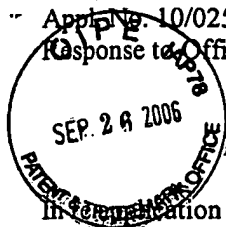


App No. 10/025,581  
Response to Office Action of July 26, 2006

Patent/Docket No. 26961.11  
Customer No. 27683



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor:

John Thompson

Serial No.: 10/025,581

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR ROUTING,  
SCHEDULING, AND MONITORING A  
WORKFORCE

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Group Art Unit: 3623

Examiner: Krisciunas, Linda Mary

Confirmation No.: 7956

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**AMENDMENT IN RESPONSE TO OFFICE ACTION MAILED JULY 26, 2006**

**I. Introductory Comments**

The present paper is being submitted in response to the Office Action mailed July 26, 2006.

No fees, including extension of time fees, are believed necessary for consideration of the present paper. However, if any fees are necessary, including extension of time fees, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the extension of time, to Haynes and Boone, LLP's Deposit Account No. 08-1394.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.